

Skytrax has announced that Piarco International Airport has placed first in the category of Best Airport Staff in the Caribbean and has achieved second place for Best Airport Staff in the Central America and Caribbean region, for 2024. Our placement this year in this category, represents an improvement from results in recent years and is directly related to the quality of service provided by members of staff to our customers.

This achievement is a testament to the hardwork, dedication and unwavering commitment of employees to providing exceptional customer service.

The Piarco International Airport has placed on the Skytrax merit list, ranking in the top ten consistently in our region, for over ten consecutive years. It is the positive attitude, teamwork and passion for excellence of our employees that continue to set us apart.



This year, Skytrax has also placed Piarco International Airport as the third Best Airport in the Caribbean, edged out only by Punta Cana, in the Dominican Republic and the L.F. Wade International Airport in Bermuda. We placed fifth overall in this category for the Central America and Caribbean region.

Skytrax World Airport Awards are the most prestigious accolades for the airport industry. Based on customer feedback from the largest, annual global airport customer satisfaction survey, the Best Airport Staff award recognises the quality of staff service, attitude, friendliness and efficiency delivered by all staff at an airport.